



TERMS AND CONDITIONS GEORGE HEALTH LAB

ENTRANCE / EXIT

- George Health Lab has the right to refuse entrance to the lab in the event of a breach of contract or inappropriate behavior, .
- George Health Lab recommends the members not to be earlier than 10 minutes before their appointed lesson.
- George Health Lab recommends the members not to stay longer than 20 minutes after the end of their lesson.

TIMETABLE / HOLIDAYS

George Health Lab has the right:

- To reorganize the opening and closing times if necessary.
- To combine small group training classes if there are less than four participants.
- To cancel permanently small group training classes if there are less than four participants for a prolonged period of time.
- To be closed during certain school holidays.
- To be closed on official public holidays for fourteen days maximum.

MEMBERSHIP APPLICATION & MEMBERSHIP CANCELLATION

- George Health Lab has the right to refuse a membership application.
- There is a 3-month minimum commitment to all direct debit membership applications.
- There is a minimum of 1 FULL calendar month notice for cancellation to a direct debit membership.
- All direct debit memberships after the 3-month minimum commitment, automatically transferred to a monthly membership.
- You may extend your direct debit membership for between one to nine months for the following reasons only: Pregnancy. Serious illness. Serious injury.

CANCELLATIONS & LATENESS

- 24 hour notice of cancellation is required for ALL the activities.
- If a member is late for a session, the session cannot be extended and will end at the appointed time.
- The trainer has the right to cancel the session after 20 minutes of delay and the member will be charged the full rate activity.
- Sessions that are not rescheduled or canceled 24 hours in advance will be fully charged.
- Emergency cancellations will be treated at the discretion of the trainer.
- Cancellations for Personal Training, Deep Tissue/Sport massage and Life Coaching sessions can be made ONLY via message to the appointed trainer.
- Cancellations for Small Group Training can be made ONLY via the VirtualGym App.

MEMBERSHIP FEES

- George Health Lab has the right to increase membership fees annually. All members will be informed at least thirty days in advance.
- Membership fees are payable only via direct debit from the 25th till/with 27th of the month for the following month.
- If the direct debit is refused for a second time, an additional cost will be charged.
- During holidays, fees remain payable. Missed sessions can be rescheduled at other times.

HEALTH, SAFETY AND PROPERTY LOSS

- Members are responsible for their personal belongings.
- Members are responsible for their own health.
- Members make use of the facilities and the equipment at their own risk.